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**To:** 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov' (SF-HOUSING-COUNSELING-L@hudlist.hud.gov)

**Subject:** New Training Updates for Housing Counselors

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## **New Training Updates for Housing Counselors:**

1. **HUD OHC Webinar Training for Housing Counselors:** Visit the HUD Office of Housing Counseling (OHC) Training Calendar [on-line](#). After registering, you will receive a confirmation email containing information about joining the webinar. All OHC webinars can be attended free of charge. [View System Requirements](#). All OHC webinars will be archived in the [OHC Webinar Archive](#). Please direct questions to: [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov).
- December 08, 2015 - Webinar: Location Affordability Portal: In November 2013, HUD and DOT launched the Location Affordability Portal, the first national, standardized source of federal data on household housing and transportation costs at the neighborhood level. The presentation will include an overview site demo and feature presenters from the Vermont Energy Investment Corporation on homebuyer counseling materials they have developed using data from the site. Register [on-line](#).
- December 08, 2015 - Webinar: Preparing the Form SF-425: Designed for Intermediaries, SHFAs, and MSOs, this training provides detailed instructions on how to complete the Federal Financial Report (FFR) also known as the Standard Form 425 (SF-425) including common errors and best practices. Register [on-line](#).
- December 09, 2015 - Webinar: Right Sizing Your Network: This webinar will provide oversight agencies with information and strategies concerning right sizing your network. Key topics will include why, when and how to expand a network, key research and considerations to evaluate prior to moving forward with expansion, network eligibility considerations for adding new agencies, stakeholder roles and responsibilities in expansion, and specific strategies to right-size a network. This webinar is appropriate for HUD-Approved Intermediaries, State Housing Finance Agencies (HFAs), Multi-State Organizations (MSOs), and Local Agencies with Branches. Register [on-line](#).
- HUD Exchange: HUD has launched an online curriculum, including video, dynamic presentations and self-paced training modules, designed to help HUD partners understand Federal financial requirements. The HUD Exchange Training and Events website also has many other courses and

training opportunities of interest to housing counselors, non-profit and local government agencies. To access HUD Exchange you must first create an account. This [document](#) contains step by step instructions for creating an account on the HUD Exchange website. Once you have created an account, you will be able to access different HUD Exchange components. Visit [HUD Exchange](#) to learn more and register for training opportunities.

- HUD Exchange Financial Management Curriculum: Completing the financial management curriculum will assist grantees and sub-recipients to comply with federal grant requirements, increase effectiveness, and maximize efficiency. The first course, Financial Management 101, provides an introduction to key topics and financial management basics. View [on-line](#).

**2. NeighborWorks® Training Opportunities:** Visit NeighborWorks® [Training Website](#) to see their on-line course catalog and register for training opportunities.

- Upcoming eClassroom Express Webinar Trainings: Whether you're preparing for the pending HUD Housing Counseling Certification Examination or launching a new program or service, these minute webinar training courses are convenient and cost-friendly. Visit the NeighborWorks® eClassroom Express page for more information or to register for these upcoming courses:
  - December 01, 2015 - Housing Affordability: Building Competency in Housing Counseling
  - December 03, 2015 - Understanding the Skills needed to be a Successful Financial Coach
  - December 15, 2015 - Financial Management: Building Competency in Housing Counseling
- Regional Training Events with Courses in Financial Capability, Housing Education and Counseling:
  - January 25-29, 2016 - Albuquerque, New Mexico - Tuition and lodging scholarships to this NeighborWorks® Placed-based Training (PBT) event are available for eligible applicants. The scholarship application deadline is Monday, November 30, 2015. Visit the [event page](#) for eligibility rules and course information.
- NeighborWorks® Training Institutes (NTI). Registration, class schedules, scholarships, and other information can be found [on-line](#). There's Still Time to Register for the Washington, D.C. NeighborWorks Training Institute:

- December 07 - 11, 2015 - Washington, D.C: For more information about the event and available courses, visit [on-line](#).
  - February 22-26, 2106 - Atlanta, GA. Register [on-line](#).
  - May 02-06, 2016 - Los Angeles, CA
  - August 08-12, 2016 - Detroit, MI
- NeighborWorks® New Course for Housing Counselors: Are you preparing for the pending HUD examination? Be sure to register for HO200 Building Competency for HUD Housing Counseling Certification. The two-day course is being offered at the Washington, D.C. NeighborWorks® Training Institute (NTI) held December 07-11, 2015. [Register on-line](#).
  - December 09, 2015 - Learn the traits of a high-performing, resilient nonprofit at the NeighborWorks® symposium “[NextGen Nonprofits: Organizational Capacity, Sustainability and Boundary-Spanning Leadership](#).” Taking place at the Washington, D.C. NeighborWorks® Training Institute (NTI), the day-long symposium explores the latest research and real-life examples facing the nonprofit sector and delivers assessment tools, best practices, and discussions that can change the way you work. For more information on the symposium, [visit the website](#). Register [on-line](#).
  - HECM Courses at the Upcoming D.C. NeighborWorks® Training Institute: December 07-11, 2015 - This in-person training event includes HECM courses for new and intermediate-level counselors. View the course description for [HO111 Home Equity Conversion Mortgages](#) and [HO270 Senior Services for Housing Counselors](#). For more information about this event and available courses, visit NeighborWorks® [on-line](#).
  - New NeighborWorks® Course Focuses on Service Members and Veterans: The latest addition to NeighborWorks® self-paced [eLearning](#) course offerings is “[Housing Counseling Services for Military Members and Veterans](#).” Housing professionals, this is an opportunity to increase your knowledge of programs and services developed to meet the unique needs of our nations service members-past and present. Read the full [course description](#) online. NeighborWorks® eLearning courses take approximately 2-4 hours to complete and are available for 60 days following registration. Register [on-line](#) today to learn about:
    - Common challenges
    - Work status and documentation for housing programs and benefits
    - Eligibility requirements for the VA Home Loan Program
    - National programs and legal protections for service members

**3. NCRC National Training Academy for Housing Counselors:** For more information, please contact Nsonye Anarado at: (202) 524-4883 or [nanarado@ncrc.org](mailto:nanarado@ncrc.org) or visit NCRC's National Training Academy [on-line](#).

- January 11-15, 2016 - Houston, TX. NCRC National Training Academy Presents Housing Counseling Training. Housing counselors and professional staff affiliated with HUD Approved Housing Counseling Agencies are invited to attend live housing counseling training courses. All participants will receive a tuition scholarship when registering. Full scholarships to Houston, TX are now available. Applications are due by December 04, 2015. Register [on-line](#). Courses include:
  - January 11-15, 2016 - HC113: Preparing Housing Counselors for the HUD Certification Exam: This course will provide housing counseling practitioners with test-taking tools and strategies in preparation for the HUD competency certification examination. Register [on-line](#).
  - January 11-13, 2016 - HC111: Providing Housing Counseling To Homeowners Transitioning Into Rental Housing: This 3 day course will address the components of effective rental counseling, including the rental process, tenant and landlord rights, budget/credit counseling, conducting a needs analysis, written action plans and development of a comprehensive resource directory. Register [on-line](#).
  - January 11-13, 2016 - HC104: Financial Literacy, Part II: This 3 day course is designed to help participants better manage their financial resources and track their daily spending habits while identifying tools that will help them become better money managers. The course will focus on financial planning, the home buying process and small business management. Register [on-line](#).
  - January 14-15, 2016 - Affirmatively Furthering Fair Housing: In this 2 day training, housing counselors and housing professionals will learn about the "Affirmatively Furthering Fair Housing" (AFFH) requirements and regulations that spell out the fair housing obligations of federal fund recipients. Register [on-line](#).
- Save the date for NCRC's upcoming Training Series at the following locations:
  - March 16 -19, 2016 - Washington, DC
  - May 2016 - Cleveland, OH

**4. NCLR Homeownership Network Learning Alliance (NHNLA) Training for Housing Counselors:** For more information, please contact Cynthia Parra at: (602) 507-6208 or [nhnla@nclr.org](mailto:nhnla@nclr.org).

- December 08-16, 2015 - Live Webinar Training Daily at Noon-2:00pm Eastern time:
  - December 08, 2015 - HAMP. Register [on-line](#).
  - December 09, 2015 - Predatory Lending. Register [on-line](#).
  - December 10, 2015 - Advanced Client Management using HCO: Register [on-line](#).
  - December 15, 2015 - Advanced Client Management using CMAX: Register [on-line](#).
  - December 16, 2015 - Cultural Sensitivity: Register [on-line](#).
- November 02 - January 25, 2015 - eLearning Training via Virtual Classroom:
  - December 01-22, 2015 - Pre-Purchase II: Register [on-line](#).
  - December 01-22, 2015 - Housing Counseling Competency, HUD Housing Counselor Certification Prep Course: Register [on-line](#).
  - January 04-25, 2016 - Housing Counseling Competency: HUD Housing Counselor Certification Prep Course (Spanish): Register [on-line](#).
  - January 04-25, 2016 - Financial Counseling II: Register [on-line](#).

**5. The Counselor's Corner Training:** For more information visit The Counselor's Corner [website](#). Membership is free.

- December 03, 2015 - Webinar: Consumer Law Compliance Basics for Housing Professionals: Conducted by the Counselor's Corner. This two-hour webinar will identify eight major consumer protection laws that housing professionals need to know, how these laws protect consumers, the consumer complaint process and which regulatory agency has enforcement responsibility. There is a fee to attend the webinar and a short test after the webinar to get continued education hours credit and a Certificate of Completion. Register [on-line](#).
- December 10, 2015 - Webinar: Beginner Course - Certified Military Home Specialist: Sponsored by the Counselor's Corner and Boots across America. This beginner course is designed to acquaint housing professionals with military terminology that is often foreign to the housing community. The course provides the tools and introduces the skills needed by housing professionals to provide the expert service our military personnel need and deserve. This is a certification course, which is free. There is a fee for taking the exam online after the webinar to become certified. Register [on-line](#).

**6. Housing Action Illinois Training:**

- December 09, 2015 - Webinar: Fair Housing for Housing Counselors. This webinar will introduce Housing Counselors to the fair housing and fair lending laws that protect home buyers in Illinois. You will learn which laws protect home buyers, who is protected, and where to seek assistance for clients who may have experienced discrimination in their housing search, the sales process, and the mortgage lending process. Register [on-line](#).
- December 10, 2015 - Webinar: What Homeowners Need to Know about Bankruptcy: Housing counselors and advocates learn about Bankruptcy Law. Register [on-line](#).

**7. FHA Servicing & Loss Mitigation Live Training:** This live classroom training is for HUD-approved mortgagees, HUD approved housing counseling agencies, and nonprofit housing providers. For-profit entities are not permitted to attend this training. This training includes: HUD Handbook 4330.1 REV-5, Chapter 7, delinquencies, defaults, mortgage collection activities and HUD's Loss Mitigation Waterfall Program, extension of time requests and variances and Single Family Default Monitoring System. No fee. Space is limited to 45 participants; Registration is first come, first served. For more information please email: [eclass@hud.gov](mailto:eclass@hud.gov), Register [on-line](#). Training dates in Oklahoma City, OK include:

- March 08-09, 2016
- June 14-15, 2016
- August 23-24, 2016

Upcoming FHA Free Servicing & Loss Mitigation Webinars. Register [on-line](#):

- December 02, 2015 - Webinar V.2: SFDMS - Reporting Examples
- December 09, 2015 - Webinar V.3: SFDMS - Reporting Errors
- December 16, 2015 - Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training

**8. Virginia Housing Development Authority (VHDA) Training for Housing Counselors:** Marketing 101: [YouTube](#) video training for non-profit agencies on how to market the services your agency offers. VHDA has posted many more informative training videos for non-profit agencies and consumers; please visit their [YouTube Channel](#) to view all their current training offerings.

**9. OCC Financial Literacy Update:** The Office of the Comptroller of the Currency (OCC)'s Financial Literacy Update is a bimonthly e-newsletter that reports financial literacy events, initiatives, and related resources of the OCC and other government agencies and organizations. Financial Literacy Update provides brief descriptions and Web links for events and training. Housing Counselors can visit the Financial Literacy Update [on-line](#).

**10. HOPE NOW Military Housing Podcast:** The HOPE NOW Military Housing Podcast is an entertaining and educational series of conversations focused on military off-base housing. Sponsored by HopeNow and Clearpoint Financial Solutions. No fee. Listen to the Podcasts [on-line](#).

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#### **HUD-OHC Listserv Bulk subscriptions:**

Some housing counselors have asked, "How do I sign up my entire agency staff for HUD Office of Housing Counseling (HUD-OHC) listserv updates?" It is easy... Just list your staff email addresses like this:

[aaa@xyz.com](mailto:aaa@xyz.com)  
[bbb@xyz.com](mailto:bbb@xyz.com)  
[ccc@xyz.com](mailto:ccc@xyz.com)

You can send in one email address or your entire agency. Then [Email your list](#) to HUD-OHC. If you have a housing counseling industry friend who you want to subscribe to this listserv, there are 2 other ways to sign up: Send them this [link](#) or forward them this email.

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#### **Some Helpful Links for Housing Counselors:**

- [Email Technical Support for Housing Counselors](#)
  - [HUD Housing Counseling Webpage](#)
  - [The Bridge Housing Counseling Newsletter Archive](#)
  - [Housing Counseling Listserv Archive](#)
  - [OHC Webinar Archive](#)
  - [Events & Training Calendar](#)
  - [Contracting Opportunities](#)
  - [Employment Opportunities](#)
  - [Grant Opportunities](#)
  - [Disaster Recovery Resources](#)
  - [Foreclosure Assistance](#)
  - [Making Home Affordable](#)
  - [FHA Resource Center](#)
  - [Index of HUD Listserv Mailing Lists](#)
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**Disclaimer:** This list will often provide training opportunities, event notifications and other announcements for non-profit and government HUD Housing Counseling partners. HUD does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they or their community/business partner's offer. For more information please see [HUD's web policies](#).

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**Thank you!!!!**